

PREMIUM
TECHNOLOGY FOR
BUSINESS
SUCCESS

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FLORA TECHNOLOGY CO.



OUR SERVICES

OUR RANGE OF SERVICES EXTENDS FROM PROVIDING PREMIUM IT AND TECHNOLOGY SOLUTIONS SUCH AS:

- CUSTOMER EXPERIENCE MANAGEMENT
- WORKFORCE MANAGEMENT
- RETAIL SOLUTIONS
- ASSET MANAGEMENT
- IT INFRASTRUCTURE SOLUTIONS

TO THE INHERENT RANGE OF SERVICES INCLUDING:

- INSTALLATION AND IMPLEMENTATION
- REPAIRING AND MAINTENANCE
- CUSTOM DEVELOPMENT AND PROGRAMMING
- TRAINING AND SUPPORT

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FLORA TECHNOLOGY

FLORA TECHNOLOGY CO. WAS ESTABLISHED AS A BRANCH COMPANY OF FLORA GROUP AND SINCE OUR BEGINNINGS, WE FOCUSED ON PROVIDING STATE-OF-THE-ART, END-TO-END TECHNOLOGY SOLUTIONS AND SERVICES TO THE QATARI GOVERNMENTAL AND PRIVATE ENTITIES.

OVER THE YEARS, WE HAVE DEVELOPED THE NECESSARY EXPERTISE THAT ALLOWS US TO PROVIDE OUR CLIENTS HIGHLY CUSTOMIZED ADVANCED TECHNOLOGY SOLUTIONS, WITH A FULL RANGE OF SERVICES STARTING FROM THE INITIAL REQUIREMENTS AND SYSTEM ANALYSIS UP TO THE END-USER TRAINING AND FULL MAINTENANCE AND SUPPORT PASSING BY THE IMPLEMENTATION, INSTALLATION, PROGRAMMING AND CUSTOM SOFTWARE DEVELOPMENT STAGES.

AS A FLORA GROUP BRANCH, WE ARE STRICTLY COMMITTED TO THE GROUP'S VALUES, PUTTING CUSTOMER SATISFACTION AS THE CENTER OF OUR INTERESTS AND STRIVING TO PROVIDE THE BEST QUALITY IN EVERY PRODUCT AND SERVICE THAT WE PROVIDE. OUR HIGHLY QUALIFIED AND EXPERIENCED GROUP OF PROFESSIONALS CAN DRIVE INNOVATION IN YOUR BUSINESS WITH THE COMMITMENT OF OUR GROUP'S HIGH PROFESSIONAL AND ETHICAL STANDARDS.



GRANDING



Syscall

ANVIZ
Invent • Trust

OUR STRATEGIC TECHNOLOGY PARTNERS

EXCLUSIVE PARTNERS

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AT FLORA TECHNOLOGY, WE ARE THE EXCLUSIVE
PARTNER IN QATAR FOR THE FOLLOWING BRANDS :



OTHER PARTNERS



PRODUCTS / SOLUTIONS

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CUSTOMER EXPERIENCE



- QUEUE MANAGEMENT SYSTEMS
- MOBILE APPLICATIONS
- ONLINE APPOINTMENT BOOKING
- BUSINESS INTELLIGENCE
- CUSTOMER FEEDBACK SOLUTIONS

TIME ATTENDANCE SOLUTION



- FINGERPRINT TIME ATTENDANCE
- FACIAL RECOGNITION TIME ATTENDANCE
- PROXIMITY CARD TIME ATTENDANCE
- TIME RECODING TERMINALS

POS & PRINTING SOLUTIONS



- ID CARD PRINTERS
- ID CARD SOFTWARE
- POINT OF SALE
- IN-COUNTER SCANNER/SCALES
- ON-COUNTER READERS
- HANDHOLD READERS
- LOSS PREVENTION / ANTI-THEFT SOLUTIONS
- RECEIPT PRINTERS
- TICKET PRINTERS
- BAR-CODE SCANNERS / PRINTERS
- RFID PRINTERS / ENCODERS
- MOBILE COMPUTERS
- PORTABLE DATA COLLECTORS

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NETWORK SOLUTION



- STORAGE AND BACKUP
- IBM SYSTEMS AND SERVERS
- NETWORKING SOLUTIONS
- IBM SOFTWARE SOLUTIONS
- IP TELEPHONY SOLUTIONS
- PUBLIC ADDRESS SYSTEMS

CONTENT MANAGEMENT SOLUTION



- IPTV SOLUTIONS.
- DIGITAL SIGNAGE.
- WAY FINDING.
- INTERACTIVE SELF-SERVICE KIOSKS.

SOFTWARE SOLUTION



- ON TIME - FLORA TIME & ATTENDANCE SYSTEM
- OSOOL - FIXED ASSET MANAGEMENT SYSTEM.
- FACE – FLORA ADVANCED CUSTOMER EVALUATION.
- INTERACTIVE EDUCATION SOLUTIONS
- RETAIL SOLUTIONS
- STORE AUTOMATION SOLUTIONS
- STUDENT REGISTRATION SOLUTION

17 QUEUE MANAGEMENT SYSTEM

EXPERIENCE

WE ARE THE WORLD'S LARGEST SUPPLIER OF CUSTOMER EXPERIENCE MANAGEMENT SOLUTIONS FOR THE FACE-TO-FACE MEETING.

KNOWLEDGE

WE PROVIDE THE GLUE BETWEEN THE ONLINE AND PHYSICAL WORLD TO ALLOW YOU TO PROVIDE SEAMLESS AND PERSONALIZED CUSTOMER JOURNEYS.

WIDE RANGE

WE PROVIDE A FULL RANGE OF PRODUCTS ALL THE WAY UP TO LARGE SCALE ENTERPRISE SOLUTIONS SPANNING MANY BRANCHES AND COUNTRIES.

FLEXIBILITY

OUR SOLUTIONS ARE ON-PREMISE, OFF-PREMISE, MOBILE OR CLOUD BASED.

APPOINTMENT MANAGEMENT



MOBILE ECHO-SYSTEMS



CUSTOMER FEEDBACK SOLUTIONS



CUSTOMER EXPERIENCE MANAGEMENT

FLORA TECHNOLOGY AS QMATIC PREMIER SOLUTION PARTNER, OFFERS MARKET LEADING SOLUTIONS WITHIN THE CUSTOMER EXPERIENCE MANAGEMENT (CEM) CATEGORY DESIGNED TO SUPPORT GREAT FACE-TO-FACE EXPERIENCES IN YOUR STORE, BRANCH OR HOSPITAL. QMATIC ALSO OFFERS INNOVATIVE, EFFICIENT AND SECURE INTEGRATION GATEWAYS TO OTHER ECOSYSTEMS TO ENABLE YOU TO DELIVER SEAMLESS CUSTOMER JOURNEYS.

BUSINESS INTELLIGENCE



QMATIC
PREMIER SOLUTION PARTNER

DIGITAL SIGNAGE





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TIME ATTENDANCE SOLUTION

BIOMETRIC TERMINALS

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FLORA TECHNOLOGY CAN HELP YOU AS IT HAS HELPED THOUSANDS OF OTHER COMPANIES JUST LIKE YOURS. IT ALL STARTS WITH A PHONE CALL TO ONE OF OUR EXPERIENCED SYSTEM ANALYSTS AND IT ENDS WITH A CUSTOMIZED SOLUTION FOR YOUR BUSINESS THAT ADDRESSES THE ISSUES THAT ALL BUSINESS FACE – ACCURATE, TIMELY AND SECURE EMPLOYEE RECORDS.

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BARCODE SCANNING EQUIPMENT & HARDWARE



BARCODE LABELS & RIBBONS



CORDLESS / WIRELESS BARCODE SCANNER



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RETAIL SOLUTIONS

BARCODE SOLUTIONS

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- BARCODE PRINTERS
- BARCODE LABELS & RIBBONS
- CORDLESS / WIRELESS BARCODE SCANNER
- MOBILE COMPUTER
- ANTI-SHOPLIFTING SYSTEM
- ID CARD SOLUTIONS
- POINT OF SALE

”



ANTI-SHOPLIFTING SYSTEM

PREVENTATIVE MEASURES SHOULD BE TEAMED WITH THE TECHNOLOGY OF AN ELECTRONIC ARTICLE SURVEILLANCE SECURITY SYSTEM IN YOUR STORE FOR MAXIMUM ANTI-THEFT PROTECTION FOR RETAILERS OF ALL SIZES.



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ID CARD SOLUTIONS

THE FIRST STEP IN MAKING AN EFFECTIVE ID CARD SYSTEM IS CHOOSING A PRINTER THAT WILL MEET THE DEMANDS OF YOUR APPLICATION. MAKING A HIGH QUALITY PVC CARD REQUIRES THE RIGHT TYPE OF PRINTER WITH SUPPORT FOR THE SECURITY FEATURES YOUR BUSINESS NEEDS. SHOP OUR SELECTION OF DATACARD, FARGO, AND ZEBRA PRINTERS.



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POINT OF SALE

- ✓ COMPLETE RETAIL ERP
- ✓ RETAIL POS SOFTWARE
- ✓ FLEXIBLE AND SECURE

OUR RETAIL POINT OF SALE SYSTEM HELPS YOU MANAGE EVERY ASPECT OF YOUR RETAIL STORE. WHETHER YOU RUN A SINGLE OR MULTIPLE LOCATION BUSINESS, OUR CLOUD-BASED POS SYSTEM CAN OPTIMIZE YOUR RETAIL BUSINESS, BY TRACKING YOUR INVENTORY, TAKING CARE OF YOUR REPORTING AND ACCOUNTING, PROCESSING SALES AND MANAGING YOUR EMPLOYEES.

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NETWORK SOLUTION

DATACENTERS SOLUTIONS

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- SWITCHES
- SERVERS AND STORAGE
- STRUCTURED CABLING
- UNINTERRUPTIBLE POWER SUPPLY (UPS):
- MONITORING SYSTEM
- WIRELESS LAN SOLUTIONS:
- IP SOLUTIONS
- IP CLOCK
- PUBLIC ADDRESS

”





DATACENTERS SOLUTIONS



SWITCHES

ADAPT YOUR NETWORK TO MEET EVOLVING BUSINESS REQUIREMENTS AND OPTIMIZE NEW APPLICATION DEPLOYMENTS, WE PROVIDE INNOVATIVE SWITCHING SOLUTIONS TO CONSUMERS, BUSINESS AND SERVICE PROVIDERS



SERVERS AND STORAGE

DRIVE YOUR BUSINESS FORWARD WITH A SERVER THAT MATCHES YOUR NEEDS. REDUCE COSTS AND COMPLEXITY BY INVESTING IN A SYSTEM THAT HANDLES TODAY'S WORKLOAD AND EXPANDS TO ACCOMMODATE FUTURE GROWTH.

WE OFFER A FULL SPECTRUM OF TOWER AND RACKMOUNT SCALABLE STORAGE SERVERS FOR DATA BACKUP, NEAR LINE STORAGE, MEDIA SHARING STORAGE, CCTV STORAGE, CONTENT CREATION, STREAMING MEDIA AND POST-PRODUCTION SOLUTIONS



STRUCTURED CABLING

WHETHER YOU'RE BUILDING A NEW LOCATION OR WANT TO UPGRADE YOUR EXISTING INFRASTRUCTURE, WE PROVIDE YOUR NEEDS FOR YOUR CABLING PROJECTS, SPECIALIZE IN VOICE, DATA, AND FIBER OPTIC CABLING BASED ON RELIABLE, HIGH-QUALITY, STANDARDSBASED CABLING AND NETWORK INFRASTRUCTURE COMPONENTS.





DATACENTERS SOLUTIONS



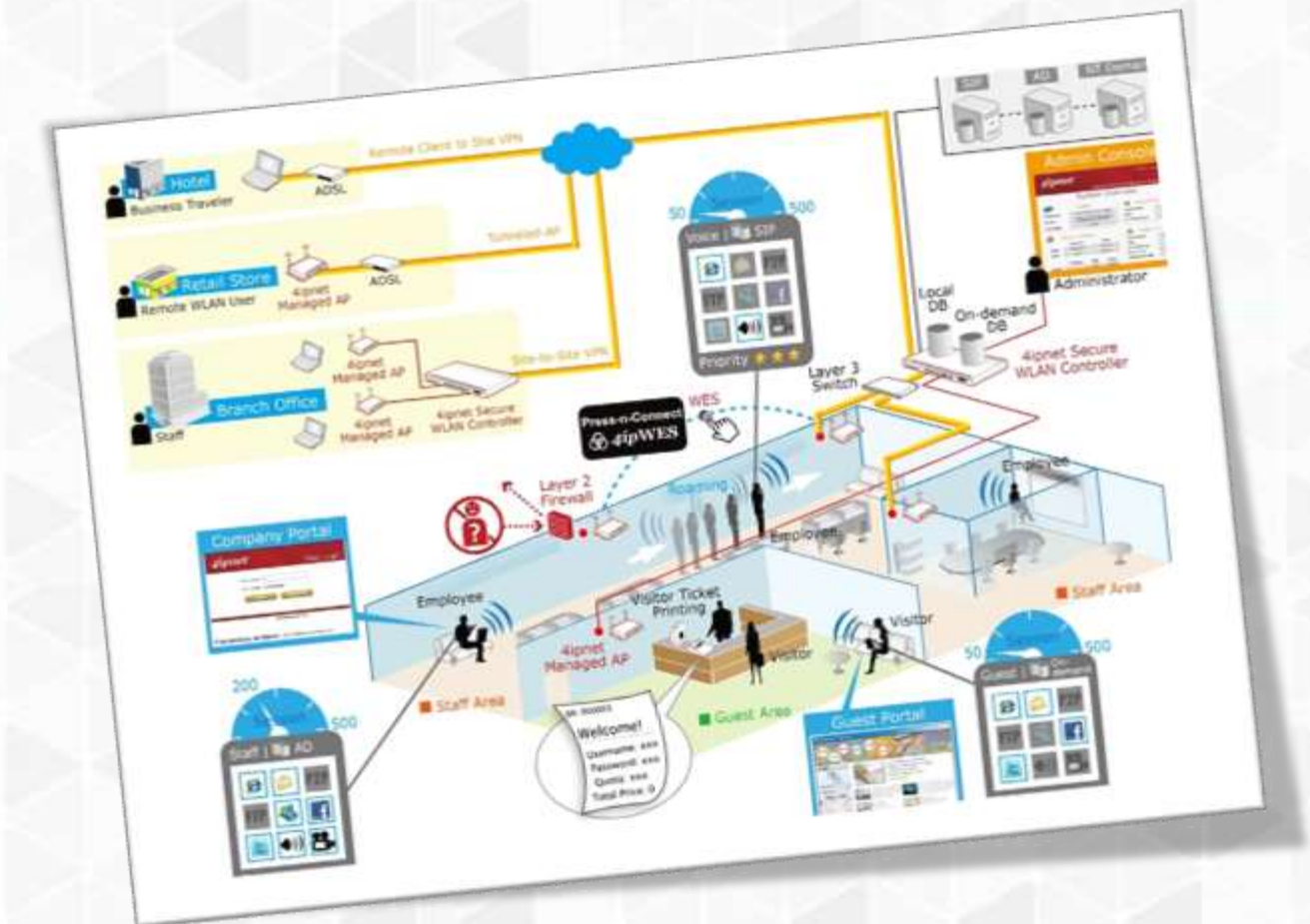
UNINTERRUPTIBLE POWER SUPPLY (UPS):

IN TODAY'S 24/7 ON DEMAND WORLD, MISSION-CRITICAL BUSINESS SYSTEMS MUST BE AVAILABLE 100% OF THE TIME. DOWNTIME CANNOT BE TOLERATED, WHICH IS WHERE AN UNINTERRUPTED POWER SUPPLY CAN ASSIST.

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MONITORING SYSTEM

- KNOW IMMEDIATELY IF AND WHEN PROBLEMS ARISE
- REDUCE OR ELIMINATE DOWNTIME
- MAINTAIN MAXIMUM ENERGY AND RESOURCE EFFICIENCY
- MAXIMUM RELIABILITY FOR USERS AND PEACE-OF-MIND FOR MANAGERS
- PROTECT AND EXTEND THE LIFE OF EQUIPMENT'S, PRODUCT & PROPERTY
- STAY ONLINE & OPEN FOR BUSINESS
- CLOUD SYNC & CENTRALIZED MANAGEMENT



WIRELESS LAN SOLUTIONS

A WIRELESS LAN SOLUTION DELIVERING WHAT MATTERS MOST: A HIGH-QUALITY USER EXPERIENCE

- DELIVER WIRED-LIKE PERFORMANCE AND PREDICTABILITY TO YOUR MOBILE USERS.
- GET APPLICATION-LEVEL VISIBILITY AND CONTROL
- PROTECT YOUR INVESTMENT WITH AN UPGRADEABLE WIRELESS SOLUTION THAT IS ROBUST AND SIMPLE TO OPERATE.
- REDUCE YOUR EQUIPMENT REQUIREMENTS AND COSTS.
- INCREASE PRODUCTIVITY AND EFFECTIVENESS.





IP SOLUTIONS



IP CLOCK

IP POE CLOCKS ARE TRUSTED TO KEEP ACCURATE, SYNCHRONIZED TIME IN SCHOOLS, MAJOR UNIVERSITIES, HOSPITALS, GOVERNMENT OFFICES, MANUFACTURING FACILITIES, CONTACT CENTERS AND CORPORATE ENVIRONMENTS AROUND THE WORLD. SEE OUR SELECTION OF DIGITAL AND ANALOG CLOCKS.

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PUBLIC ADDRESS

FOR YOUR SCHOOL, BUSINESS, OR ORGANIZATION, OUR PUBLIC ADDRESS SYSTEMS OFFER A VARIETY OF MULTIMEDIA OPTIONS FOR ANNOUNCING IMPORTANT NOTIFICATIONS.

PUBLIC ADDRESS SYSTEMS ARE RECOGNIZED AS HIGHLY EFFECTIVE AND LOW COST METHODS OF COMMUNICATING INFORMATION TO A LARGE AREA OR GROUP OF INDIVIDUALS QUICKLY. WITH SYSTEMS RANGING FROM SIMPLE MICROPHONE AND SPEAKER ARRANGEMENTS TO FULL EVACUATION SYSTEMS, THERE ARE MANY WAYS WE CAN DEVELOP SOLUTIONS TO MEET A REQUIREMENT.



IP TELEPHONY

IP TELEPHONY PROVIDES A WAY FOR YOU TO EXTEND HIGHLY SECURE, RELIABLE, AND CONSISTENT COMMUNICATIONS SERVICES TO ALL YOUR EMPLOYEES WHETHER THEY ARE IN MAIN CAMPUS LOCATIONS, AT BRANCH OFFICES, WORKING REMOTELY, OR ARE MOBILE. IP TELEPHONY TRANSMITS VOICE COMMUNICATIONS OVER THE NETWORK USING OPEN-STANDARDS-BASED INTERNET PROTOCOL.

- PROVIDE HIGHLY SECURE, RELIABLE, SCALABLE COMMUNICATIONS THAT TAKE ADVANTAGE OF YOUR LAN AND WAN
- IMPROVE EMPLOYEE AGILITY AND PRODUCTIVITY THROUGH INTEGRATION WITH INNOVATIVE UNIFIED COMMUNICATIONS AND THIRD-PARTYAPPLICATIONS.





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CONTENT MANAGEMENT SOLUTION

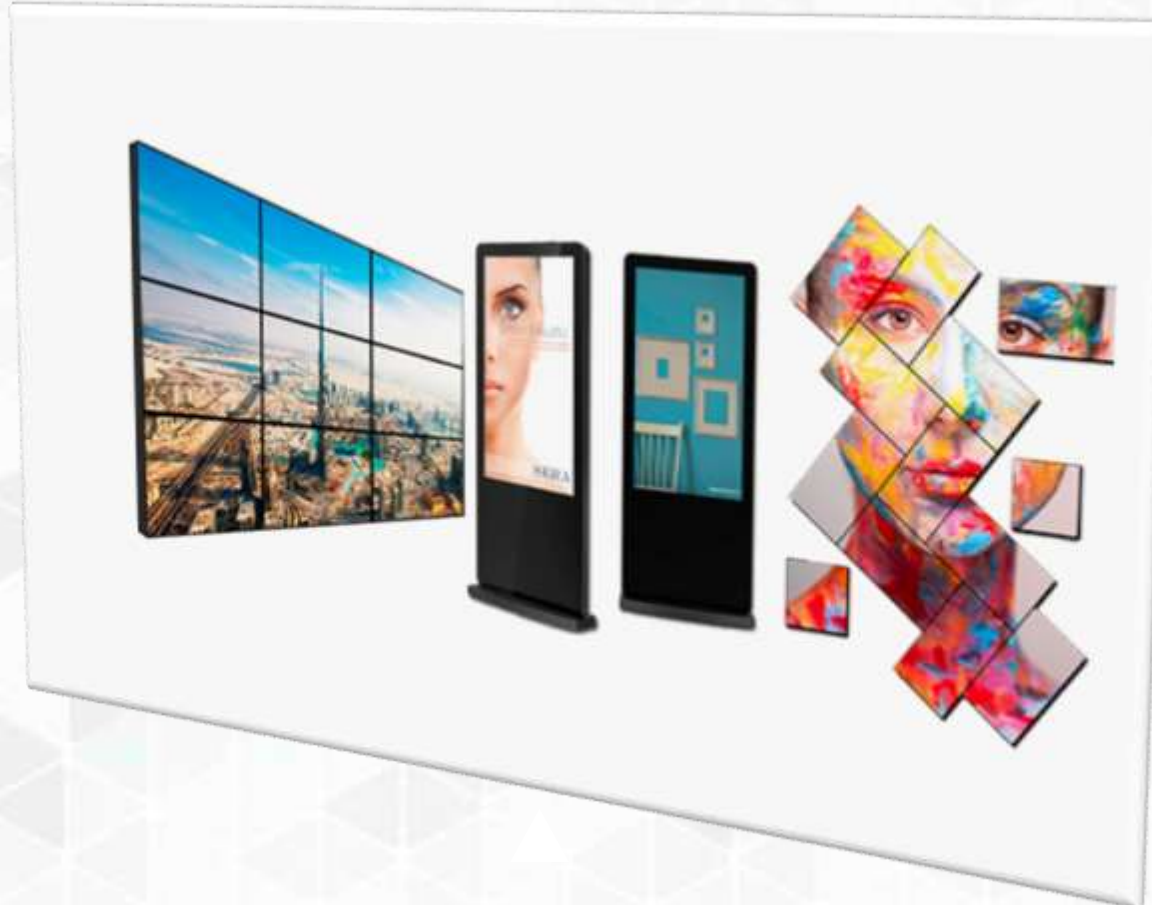
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- DIGITAL SIGNAGE
- IPTV SOLUTIONS
- IPTV
- INTERACTIVE SELF-SERVICE KIOSKS



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CONTENT MANAGEMENT SOLUTION



DIGITAL SIGNAGE

DIGITAL SIGNAGE ARE USED IN WAYFINDING, EXHIBITIONS, PUBLIC INSTALLATIONS, MARKETING AND OUTDOOR ADVERTISING.

IPTV SOLUTIONS

OUR IPTV SOLUTIONS CAN BE ADAPTED TO MEET YOUR SPECIFIC REQUIREMENTS. IPTV CAN BE SEAMLESSLY INTEGRATED, THUS INCREASING THE RANGE OF CONTENT AVAILABLE FOR YOUR GUESTS AND ENHANCING THEIR OVERALL ENTERTAINMENT EXPERIENCE.

ADDITIONALLY COMPLETE STAND-ALONE PROFESSIONAL IPTV SOLUTIONS ARE OFFERED TO CUSTOMERS WHO DO NOT HAVE AN IN-ROOM SYSTEM, AND OUR SERVICES INCLUDE THE SUPPLY, INSTALLATION AND MAINTENANCE OF THE LATEST DIGITAL TV EQUIPMENT.



INTERACTIVE SELF-SERVICE KIOSKS

OUR PORTFOLIO CONSISTS OF STANDARDIZED AND CUSTOMIZED KIOSK SYSTEMS & SELF-SERVICE SOLUTIONS. OUR APPLICATION DEVELOPMENT IS BEING DONE IN-HOUSE.

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INTERACTIVE EDUCATIONAL SOLUTIONS



SMART PODIUMS

E-PODIUMS ARE THE PERFECT ADDITION TO SCHOOLS, COLLEGES, UNIVERSITIES, AUDITORIUMS, OR ANY LOCATION WHERE PRESENTATIONS ARE GIVEN.

FUTURE OF DIGITAL TEXTBOOKS

WHILE, ON ONE SIDE OF THE SYSTEM, THERE ARE THE PUPILS WHO EXPERIENCE THE DIGITAL BOOM AS AN ADVENTURE IN THEIR EVERYDAY LIVES AND HAVE A GRADUALLY INCREASING NEED FOR DIGITAL EDUCATION, ON THE OTHER SIDE, THERE ARE MASSES OF TEACHERS STICKING TO THE TRADITIONAL CURRICULUM, SLOWLY BECOMING ACCUSTOMED TO DIGITAL TOOLS. AND SO THESE TEACHERS FEEL INCREASINGLY UNCERTAIN, AS IF THEY WERE BEING LEFT ALONE.



INTERACTIVE BOARD SOFTWARE SUITE

MOZABOOK IS A PRESENTATION SOFTWARE OPTIMIZED FOR USE ON INTERACTIVE BOARDS IN THE CLASSROOM. TEACHERS AND STUDENTS CAN CREATE PRESENTATIONS AND ENRICH THEM WITH INTERACTIVE 3D SCENES, EDUCATIONAL VIDEOS, IMAGES OR EXERCISES FROM OUR MEDIA LIBRARY OR FROM THEIR OWN FILES.

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SYSCALL



PAGER CALLING SYSTEM

- THE PAGER CAN BE PROGRAMED AND UPDATED THROUGH ITS BUNDLED SOFTWARE (REFER TO THE SOFTWARE MANUAL).
- LONG-LASTING BATTERY
- WIRELESS BELL DATA COPY AVAILABLE
- RECHARGEABLE: LI-POLYMER BATTERY
- TOUCH SWITCHES
- IMPROVE GUEST EXPERIENCE
- IMPROVE CUSTOMER SATISFACTION
- BOOST PRODUCTIVITY AND EFFICIENCY

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BELL BUTTON

FEATURES

- WIRELESS CAPACITY EXPANSION
- COMPATIBILITY: COMPATIBLE WITH CALLING SYSTEM AND DIRECT PAGING SYSTEM.

BENEFITS

- PROVIDE HIGH QUALITY SERVICE
- INCREASE CUSTOMER SATISFACTION
- REDUCE STAFF COST
- IMPROVE WORK EFFICIENCY



MONITOR FOR CALLING SYSTEM

- VARIOUS MONITOR TYPE BY NUMBER OF DIGITS AND DISPLAY.
- WHENEVER CUSTOMERS NEED ASSISTANCE, THEY CAN PRESS THE CALL BUTTON FOR THE SERVICE.
- SERVERS WILL KNOW WHICH TABLE NEED SERVICE THROUGH DISPLAYED NUMBER ON THE RECEIVER.

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SOFTWARE SOLUTION

IN-HOUSE DEVELOPMENT APPLICATION

WE OFFER FULL LIFE-CYCLE SOFTWARE DEVELOPMENT SERVICES IN A WIDE VARIETY OF TECHNOLOGIES FOR AN EQUALLY WIDE ARRAY OF INDUSTRIES. OUR DEVELOPMENT PROGRESS GO THROUGH MULTIPLE STEPS:

STEP 1. GATHERING INFORMATION.

STEP 2. PLANNING.

STEP 3. DESIGN.

STEP 4. CONTENT WRITING AND ASSEMBLY.

STEP 5. CODING.

STEP 6. TESTING, REVIEW AND LAUNCH.

STEP 7. MAINTENANCE OPINION MONITORING AND REGULAR UPDATING



VISITUS

FLORA VISITOR MANAGEMENT SYSTEM

**WEB BASED APPLICATION
BUILT ON LATEST TECHNOLOGY
SINGLE LOCATION / MULTI LOCATION
BOOK A VISIT
CENTRALIZED DASHBOARD & REPORTS**



On Time

Flora Time & Attendance System.

**WEB BASED APPLICATION
MANAGE VARIOUS CHALLENGES
MULTI LANGUAGE INTERFACE
TIME AND ATTENDANCE
MONITOR PRODUCTIVITY
MANAGE CENTRALIZED SHIFT MANAGEMENT
MULTIPLE EMPLOYEE LOCATION
CENTRALIZED DASHBOARD & REPORTS**

Orsoo

Asset Management System

Fixed

**WEB BASED APPLICATION
MANAGING YOUR PHYSICAL ASSETS
SUPPORT MULTI LOCATION
TREE BASED ITEM TYPE
CENTRALIZED DASHBOARD & REPORTS**

pace

Flora Advaced Customer Evaluation

**WEB BASED APPLICATION
DESIGN MULTIPLE SURVEYS
INSTANT COMPLAINT MANAGEMENT
MULTIPLE ANSWER TYPES
CENTRALIZED DASHBOARD & REPORTS**

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OUR SERVICES

OUR RANGE OF SERVICES EXTENDS FROM PROVIDING PREMIUM IT AND TECHNOLOGY SOLUTIONS SUCH AS:

- SUPPORT OUTSOURCING
- WORKFORCE MANAGEMENT
- IT INFRASTRUCTURE SOLUTIONS

”

TO THE INHERENT RANGE OF SERVICES INCLUDING:

- INSTALLATION AND IMPLEMENTATION
- REPAIRING AND MAINTENANCE
- CUSTOM DEVELOPMENT AND PROGRAMMING
- TRAINING AND SUPPORT



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SUPPORT & MAINTENANCE
CONTRACT

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OUR CLIENTS



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FLORA TECHNOLOGY CO.

GOVERNMENT



HEALTH CARE



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OUR CLIENTS



شركة فلورا للتكنولوجيا
FLORA TECHNOLOGY CO.



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GET IN TOUCH



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FLORA TECHNOLOGY CO.

FLORA GROUP



مجموعة فلورا

FLORA GROUP



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